

AMENDMENTS TO THE ABSTRACT:

Please amend the Abstract as follows:

ABSTRACT OF THE DISCLOSURE

(Title)

A data management system stores and ~~visualises~~visualizes data generated during process management. The data management system provides different data management services and definitions of these are stored in a database-(155). Management of data in this database (155)is carried out by a collection of software agents-(150), one of which, the management information agent-(153), can access, update and download data in or from the database-(155). Stored separately are graphical user interfaces (156)which are downloaded to a user in accordance with the relevant service definition stored in the database (155)when the user requests a particular data access service.